



NOTICE TO ALL FAMILIES RECEIVING UTILITY PAYMENTS

THE RELIACARD IS HERE!!!!

West Valley Housing Authority has now set a schedule for families currently receiving monthly utility payments to receive their RELIACARD cards. Effective November 1, 2014, West Valley Housing Authority will no longer be sending out utility payments checks to families – ALL PAYMENTS WILL BE MADE TO THE FAMILY'S RELIACARD.

In order for families to sign up for a RELIACARD, and to start receiving any utility payment from West Valley Housing Authority, families will be required to complete the attached RELIACARD application and return it to our office on one of the three (3) designated days as shown below. **In the event a family fails to submit a completed application and/or fails to enable their RELIACARD, any subsequent utility payment will be suspended until we receive the completed application.**

Families must turn in their RELIACARD applications on one of three (3) days:

- Monday, October 13, 2014 between 1:30pm and 4:30pm;
- Thursday, October 16, 2014 between 1:30pm and 4:30pm;
- Friday, October 17, 2014 between 1:30pm and 4:30pm.

Applications must be returned to the RELIACARD Registration Desk, which will be located in our Dallas Social Hall adjacent to our Main Office Building. Signs will be posted. Issuance of cards will be done on a first come-first serve basis using a sign-up sheet at the entrance to the Social Hall. Families must be prepared to show picture ID for identification prior to being issued a RELIACARD.

Thank You.



West Valley Housing Authority